

Welcome to
United Welsh TV
24/7

united
welsh

Report and
request services
from the comfort
of your sofa



If you're a Sky or Virgin Media subscriber, find out about United Welsh services at the touch of a button.

Get your finger on the button!

Looking Local is a new interactive service that you can access through your remote control if you have Sky or Virgin Media.

It features lots of information about United Welsh and has sections that link to the Council, Credit Union, Job Centre and much more...

You can find Looking Local via the interactive functions on your TV - step by step instructions are printed on the back of this leaflet. It's easy!

You can...

- report a repair
- request information such as rent statements
- read about news and events in your local community
- contact the council, search for jobs and get NHS advice
- send in comments and feedback, make a complaint
- access train and bus timetables, citizen's advice bureau - even book a GP appointment (subject to your GP surgery's participation)

...and much more

services 24/7

In order to access this service you will need a phone line connection

Now it's even easier to find the information you want about United Welsh services



'I've reported a repair, ordered a timebanking membership form and requested a rent statement - all through my TV!'

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It's easy to access the service on Sky and Virgin Media. Here's how!

Sky

- Go to channel 539
- Press the red button to enter **Looking Local**
- Select **Wales**



Virgin Media

- Press the **Interactive** button on your remote
- Choose **News & info** from the menu
- Press **Looking Local**
- Select **Wales**



Looking Local is also accessible on almost any phone, on any mobile network that has the capacity to 'browse' the internet



Need some help?

Tel: 0800 294 0195 Email: tv@uwha.co.uk

services 24/7

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