

4.0 You and Your Neighbours

If you have a problem with a tenant you should discuss this with your Housing Officer. United Welsh will advise you about what you can do to help resolve the problem and, if the matter is more serious, what we can do to help you. For example, we may offer mediation to help you and a neighbour resolve an issue. We will also advise you about other people who may be able to help you, for instance the Police or the Environmental Health Department. In some serious cases we may have to take legal action against the person causing the problem.

You should be aware that if you cause a nuisance to your neighbours they may complain and United Welsh may take action to end your tenancy or licence.

The kind of nuisance that leads to problems between neighbours includes:

- ▶ harassment of neighbours
- ▶ loud noise
- ▶ a pet not kept under proper control

